

# Welcome Back to Shirley Povich Field

## Frequently Asked Questions About the 2021 Big Train Fan Experience



### Will there be a Big Train season in 2021 and will fans be allowed to attend Big Train games at Shirley Povich Field?

Yes! Montgomery County officials have approved the 2021 Return to Play Plan submitted by the Bethesda Community Base Ball Club (BCBBC) to allow up to 250 fans at Big Train games at Shirley Povich Field this June and July.

### How will I get a ticket?

All tickets will be sold online. There will be no walk-up ticket sales in 2021. Tickets will be available in pods of two, three and four with social distancing of six feet between each pod. [View the Bethesda Big Train 2021 Seating Plan.](#)

Season pass holders and host families will be given priority for reserving seats two days prior to seats being released for sale to the general public. Season passes for pods of four are on sale now for \$175 and pods of two for \$100. [Buy a 2021 Big Train Season Pass.](#)

Individual game night tickets will be available for sale to the general public online at \$10 per ticket at 9 a.m. on the following days:

- **Thursday, May 20** for June 5, 6, and 9 games;
- **Thursday, June 3** for June 12, 13, 15, and 19 (DH) games;
- **Thursday, June 10** for June 20, 21, 24 and 27 games;
- **Thursday, June 24** for July 2, 3, 6, and 9 games; and
- **Thursday, July 1** for the July 11, 12, 17 and 21 games.



## How do I make sure I don't miss my opportunity to get tickets?

Join the [Big Train email list here](#) or follow us on [Twitter](#), [Facebook](#) and [Instagram](#) @gobigtrain to receive regular updates on ticket availability.

One great way to be able to secure tickets to Big Train games this year is to become a Big Train season pass holder or host a Big Train player. Access to tickets will be open to season pass holders and host families two days in advance of access by the general public. Season passes are on sale now for pods of four for \$175 and pods of two for \$100. [Buy a 2021 Big Train Season Pass](#). Season pass holders and host families will receive special emails from the Big Train about ticket availability.

## Will masks be required?

Yes. All fans ages two and above, staff, volunteers, players, athletic trainers, and coaches must wear protective masks covering their nose and mouth at Povich Field, with the exception of players who are actively participating in game action on the field of play (*i.e.*, on the field, on deck, or warming up in the bullpen) or fans while actively eating or drinking in the picnic area or in their seating pods.

## How will you guarantee social distancing in the seating area?

Fans will be able to purchase tickets in pods of two, three, or four people to accommodate different family/household sizes. There will be at least six feet of distance between each pod in every direction. No fan will have other fans seated in the row in front or behind the seats in their pod, and no fan will have fans seated to either side of the seats in their pod. Three seats will be blocked off between each pod horizontally, and one row will be empty vertically to achieve the six foot distances between pods.

## What other steps are being taken to promote social distancing and public health?

Because the health and safety of our fans, players, coaches, staff, and volunteers is our top priority, the Bethesda Community Base Ball Club established a Covid-19 Work Group that worked for months to prepare a 27 page "2021 Return to Play Plan" for submission to Montgomery County officials to allow us to have fans this season. With the support of a \$5,000 grant from Community Radiology Associates, we have been able to buy the signage, protective equipment, sanitizers, and ballpark modifications to implement our plan.

In addition to masking and social distancing and online ticketing and mobile food ordering, here are some of the other steps included in our plan:

- separate designated signs and exits;
- all concessions, merchandise, restroom, and ballpark entrance signs will be properly spaced out, with ground stickers to signify six-foot distancing;
- no congregating will be allowed at concessions stands, at restrooms, or in common areas;
- hand sanitation stations will be provided at each concessions stand and outside each restroom with one outside the auxiliary restroom and one at each entrance and exit; and



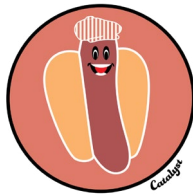
- staff will clean each restroom before and after each game, as well as once every hour during each game; and
- a new gate will be created to allow access to restrooms just outside Povich Field to avoid overcrowding.

### What food will be available at Big Train games this summer?

We are pleased to report that we are dramatically improving the food offerings at Povich Field this summer with three outstanding partners:



[Gregorio's Trattoria](#)



[Catalyst Hot Dogs](#)



[Bruster's Ice Cream](#)

The Big Train will utilize a mobile ordering platform to eliminate crowded concessions lines and decrease person-to-person contact.

Fans will be able to pre-order food from Gregorio's and pick it up on their way to their seats without interacting with staff. Pre-ordered food will be at tables near the appropriate entrance gate clearly marked for easy pick up. Fans will also be able to order food and have it delivered to their seat without standing in line.

### Is it possible to reserve a picnic for a group in 2021?

Absolutely. The covered Davis Family Picnic Pavilion will be open to up to 52 fans – less than fifty percent capacity – at tables spaced at least six feet apart. With the addition of three tables not under the roof, we will be able to accommodate picnic groups of up to 70 people at a game.

In fact, the best way to secure tickets to Big Train games this summer will be to sign up for a picnic. Fans may secure tickets for any game during the season by reserving a picnic for at least four people. To reserve your picnic, please email [bruce@greaterwash.org](mailto:bruce@greaterwash.org). If, for example, you have relatives coming in town in July and want to be sure you can get tickets to a Big Train game, reserve a picnic for at least four people.

### How will the game night experience at Povich Field change in 2021?

We are pleased to be able to bring the fun back to Povich Field after the difficult fourteen months we have just endured. The excellence of Big Train baseball on the field will continue. Many aspects of the game night experience will change as the health and safety of our fans, players, coaches, staff, and volunteers will be our top priority. We are counting on everyone in the Big Train family to take responsibility for helping to maintain the health and safety for all of us.





One of the guiding principles of the Big Train's health and safety plan is to separate on-field baseball operations – players, coaches, athletic trainers, bat kids, and umpires – from fans and game night operation staff and volunteers. There will be no fan interactions with players and coaches before, during, or after the game. And there will be no congregating outside the ballpark prior to or after the game.

*Just for 2021*, to protect the health and safety of our players and fans, there will be no player autograph sessions, no on-field promotions and activities, and no tossing balls or other equipment to the fans.

### **What can I do if I'm confused by these new health and safety practices and protocols?**

Don't worry and don't get frustrated. The Bethesda Community Base Ball Club is committed to making the fan experience at Povich Field among the very best in all of baseball. If you have a question or concern not answered here or a special need, please contact us at [faninfo@bigtrain.org](mailto:faninfo@bigtrain.org). If your questions are not promptly answered in a manner satisfactory to you, please feel free to email Big Train founder Bruce Adams directly at [bruce@greaterwash.org](mailto:bruce@greaterwash.org). We are here to serve you, and make sure you have a wonderful Big Train experience this summer.

Play ball. Roll Train!

